



Denis Tremblay
Director, Customer Relations
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Kirkland, Québec H9J 2M5

Pharmaceutical Products

July 12th, 2024

Subject: UPDATE ON PrPAXLOVID™ (nirmatrelvir; ritonavir) Tablets Available for Purchase,



Dear Pharmacist,

Pfizer Canada would like to remind you that PrPAXLOVID™ (nirmatrelvir; ritonavir) tablets have been commercially available for **purchase through wholesalers/distributors** since March 15, 2024.

For any new purchases of PAXLOVID, **the product can be returned for credit as per our trade terms.** PAXLOVID will be eligible for return if the following criteria are met:

- Returned as of 2 months prior to the expiry date
- Returned within the 12 months post expiry date
- Product is in its original packaging
- Product was purchased through a wholesaler

Kindly note that Pfizer Canada will not be accepting returns of PAXLOVID with an expiry date prior to May 31, 2025. Please follow your in-pharmacy destruction process for expired products acquired as part of the government inventory.

Please see below product information pertaining to the products.

DIN	CODE	PRODUCT NAME	PRODUCT DESCRIPTION	FORMAT	GTIN
02524031	62385128	PAXLOVID	5 daily-dose blister cards; Each blister card contains 4 nirmatrelvir tablets (150mg each) and 2 ritonavir tablets (100 mg each)	blister cards, 30 tablets	5415062 385128
02527804	62388471	PAXLOVID	5 daily-dose blister cards; Each blister card contains 2 nirmatrelvir tablets (150mg each) and 2 ritonavir tablets (100 mg each)	blister cards, 20 tablets	5415062 388471

For information including Contraindications, Warnings and Precautions and Adverse Reactions, please refer to the Product Monograph available at <http://www.pfizer.ca>.

For all other inquiries including, medical information, and general information related to Pfizer products please contact our Customer Service team at 1-800-387-4974.

Sincerely,

Denis Tremblay
Director, Customer Relations
PFIZER CANADA
DT/lm